RANCHO MANAGEMENT SERVICES (B.C.) LTD.

Property Management Specialists 701-1190 Hornby Street, Vancouver, B.C. V6Z 2K5 Phone: (604) 684-4508 Fax: (604) 684-1956

Fax: (604) 684-1956 www.ranchovan.com

MEMORANDUM

TO: All Owners/Residents of Strata Corporation VR1428

"555" – West 14th Avenue

FROM: Patrick Frechette, Property Manager

DATE: Wednesday, December 10, 2008

RE: INTERNET USERNAME & PASSWORD /

EMERGENCY CONTACT INFORMATION

Dear Owners/Residents:

To access Strata Council Minutes, Building Memorandums, Bylaws, etc. from Rancho's internet website, go to: www.ranchovan.com/mblogin.asp

Username: VR1428 Password: 5069charles

In the event of a building emergency, please call Rancho Managements 24-hour emergency hot line at: 604-684-4508

If there is a medical emergency or fire, immediately call: 9-1-1

To report vandalism or auto theft, please call the Vancouver Police Departments *non-emergency* line at: **604-717-3321**

Yours truly,

RANCHO MANAGEMENT SERVICES (B.C.) LTD.

Agent for the Owners

Per:

Patrick Frechette Property Manager Direct line 331-4262

Email: pfrechette@ranchogroup.com

PF/np

69.388.memo.internet pw.emerg contact info